

Initial Report				
Premise/Facility Under Investigation You Make Me Smile Dental Centre – Dr. Younes (2 Sites - Trenton & Belleville)				
Address				
Unit	Street Number		Street Name	
	96		Division Street	
City/Town	Province		Postal Code	
Trenton	ON		K8V 4W8	
Type of Premises/Facility Dental Office				
Date Board of Health became aware of Potential IPAC Lapse 25/10/2018			Date of Initial Report Posting 08/11/2018	
Date of Initial report Update(s) (if applicable)			How the Potential IPAC Lapse was Identified Complaint	
Summary Description of the IPAC Lapse (4-5 sentences max) Investigation of Trenton site dental clinic took place on October 26, 2018 and October 30, 2018 and the Belleville location on October 31, 2018. A number of issues were identified that required corrective action. Sterilization logs were incomplete, no control was run with the biological indicator (BI) and loads were not held until such time that a negative BI could be read. Instruments were not reprocessed in the open and locked position and the clinic had inadequate written policies or procedures for infection prevention and control practices.				
IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The Royal College of Dental Surgeons of Ontario was contacted to inform them of the complaint received and the subsequent investigation.
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Onsite education was provided to staff regarding the importance and necessity of developing written infection prevention and control policies and procedures. It was confirmed that further reprocessing and general infection control training was already planned for November 5 2018 and November 26 2018 by the office. During site visits on October 26, 2018 and October 30, 2018 (Trenton site) and on October 31, 2018 (Belleville site), education was provided to staff regarding the implementation of best practices for cleaning, disinfection and sterilization and corrective action was implemented.
Date any order(s) or Directives (s) were issued to the owner/operator (if applicable) (yyyy/mm/dd) No order				
Initial Report Comments				
Any additional Comments: (Please do not include any personal information or personal health information Initial inspection took place at the Trenton site on October 26, 2018, with a follow-up visit on October 30, 2018. A further inspection took place at the Belleville site (488 Dundas Street West) on October 31, 2018 as both sites				

are run by the same owner and share staff resources. The inspection revealed that many of the same practices were found in both locations. All corrective action that was implemented at the Trenton site was also implemented at the Belleville site. The risk of blood-borne or bacterial infection to patients was determined to be low. Follow-up inspections are required.

Final Report

Date of Final Report Posting
04/12/2018

Date of all corrective measures were confirmed
03/12/2018

Brief description of corrective measures taken (concise description)
Follow-up inspection took place at both the Belleville and Trenton office on December 3, 2018. All corrective action requested was completed. Onsite infection control education provided to all staff November 26, 2018. No further action necessary.

Final Report Comments and Contact Information

Any Additional Comments:

If you have any further questions, please contact:

Name	Telephone Number	Email Address
Stephanie McFaul Program Manager Hastings Prince Edward Public Health	613-966-5500 ext.266	smcfaul@hpeph.ca